

Return Authorization Form

1. FILL OUT THE FORM BELOW, INCLUDING A SHORT NOTE EXPLAINING WHY YOU ARE RETURNING THE PRODUCT;
2. IN CASE OF DEFECTIVE MERCHANDISE, INCLUDE A BRIEF EXPLANATION OF HOW THE PRODUCT WAS DAMAGED;
3. RETURN THE PRODUCT BY REGULAR MAIL WITH THIS FORM AND A COPY OF THE INVOICE TO: **OMNIKIN INC., 8083 BOUL. DU CENTRE-HOSPITALIER, CHARNY, (QUEBEC) CANADA G6X 1L3;**
4. **"RETURNED MERCHANDISE"** MUST BE CLEARLY WRITTEN ON THE OUTSIDE OF THE PACKAGE.

PLEASE NOTE: OMNIKIN INC. DOES NOT ACCEPT AND IS NOT RESPONSIBLE FOR ANY FREIGHT CHARGES ON RETURNED MERCHANDISE (NO C.O.D. OR CARRIER CHARGE ACCEPTED). IF OUR ANALYSIS CONCLUDES IN A MANUFACTURING DEFECT, WE WILL PAY THE SHIPPING CHARGE TO SEND BACK THE MERCHANDISE TO THE CUSTOMER.

PURCHASE DATE: _____ **PURCHASED FROM:** _____

COMPANY/SCHOOL: _____

CONTACT: _____

E-MAIL: _____

ADDRESS: _____

CITY: _____ **PROV.:** _____ **POSTAL CODE:** _____

TELEPHONE: (_____) _____ **FAX:** (_____) _____

MODEL OF BALL: _____ **SIZE OF BALL:** _____ **INCHES**

REASON OF RETURN: _____

SIGNATURE: _____ **DATE:** _____

IF YOU ARE RETURNING A DAMAGED BLADDER, YOU DO NOT HAVE TO RETURN THE NYLON COVER.
HOWEVER, YOU MUST RETURN THE "NECK" PIECE OF THE BLADDER FEATURING THE DATE OF MANUFACTURE.

THE SIZE OF YOUR BALL IS INDICATED ON THE LABEL LOCATED INSIDE THE OPENING OF THE NYLON COVER.

OMNIKIN DOES NOT REFUND. IN CASE OF MANUFACTURING DEFECT, THE PRODUCT WILL BE REPAIRED OR REPLACED AT NO CHARGE.

IN ANY CASE, YOUR RETURN OR COMPLAINT WILL NOT BE PROCESSED IF THIS FORM IS NOT SENT BACK.